

The 2025 CPT codes have been updated and will take effect on January 1, 2025. These updates include 270 new codes, 112 deletions, and 38 revisions.

We are focusing on the updated E&M codes for telemedicine. The definitions and tables for telemedicine E&M codes have been documented below. Please be mindful of whether the visit was conducted via audio-video or audio-only, as different code sets apply to each format.

| | Evaluation and Management |
|-------|---|
| CPT | Description |
| 98000 | Synchronous audio -video visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, 15 minutes must be met or exceeded |
| 98001 | Synchronous audio -video visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and low medical decision making. When using total time on the date of the encounter for code selection, 30 minutes must be met or exceeded |
| 98002 | Synchronous audio -video visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or exa mination and moderate medical decision making. When using total time on the date of the encounter for code selection, 45 minutes must be met or exceeded |
| 98003 | Synchronous audio -video visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination and high medical decision making. When using total time on the date of the encounter for code selection, 60 minutes must be met or exceeded |
| 98004 | Synchronous audio -video visit for the evaluation and mana gement of an established patient, which requires a medically appropriate history and/or examination and straightforward medical decision making. When using total time on the date of the encounter for code selection, 10 minutes must be met or exceeded. |
| 98005 | Synchronous audio -video visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and low medical decision making. When using total time on the date of the encounter for code selection, 20 minutes must be met or exceeded |
| 98006 | Synchronous audio -video visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination and moderate medical decision making. When us ing total time on the date of the encounter for code selection, 30 minutes must be met or exceeded |
| 98007 | Synchronous audio -video visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or exa mination and high medical decision making. When using total time on the date of the encounter for code selection, 40 minutes must be met or exceeded |
| 98008 | Synchronous audio -only visit for the evaluation and management of a new patient, which requires a m edically appropriate history and/or examination, straightforward medical decision making, and more than 10 minutes of medical discussion. When using total time on the date of the encounter for code selection, 15 minutes must be met or exceeded. |
| 98009 | Sync hronous audio-only visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination, low medical decision making, and more than 10 minutes of medical discussion. When using total |



| 98009 | Sync hronous audio-only visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination, low medical decision making, and more than 10 minutes of medical discussion. When using total time on the date of the encounter for code selection, 30 minutes must be met or exceeded. |
|-------|---|
| 98010 | Synchronous audio -only visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination, moderate medical decision making, and more than 10 minutes of medical discussion. When using total time on the date of the encounter for code selection, 45 minutes must be met or exceeded. |
| 98011 | Synchronous audio -only visit for the evaluation and management of a new patient, which requires a medically appropriate history and/or examination, high medical decision making, and more than 10 minutes of medical discussion. When using total time on the date of the encounter for code selection, 60 minutes must be met or exceeded. |
| 98012 | Synchronous audio -only visit for the evaluation and management of a n established patient, which requires a medically appropriate history and/or examination, straightforward medical decision making, and more than 10 minutes of medical discussion. When using total time on the date of the encounter for code selection, 10 minutes must be met or exceeded. |
| 98013 | Synchronous audio -only visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination, low medical decision making, and more than 10 minutes of medical discussion. When using total time on the date of the encounter for code selection, 20 minutes must be met or exceeded. |
| 98014 | Synchronous audio -only visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination, moderate medical decision making, and more than 10 minutes of medical discussion. When using total time on the date of the encounter for code selection, 30 minutes must be met or exceeded. |
| 98015 | Synchronous audio -only visit for the evaluation and management of an established patient, which requires a medically appropriate history and/or examination, high medical decision making, and more than 10 minutes of medical discussion. When using total time on the date of the encounter for code selection, 50 minutes must be met or exceeded. |
| 98016 | Brief communication technology-based servi ce (e.g., virtual check -in) by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related evaluation and management service provided within the previous 7 days or leading to an evaluation and management service or procedure within the next 24 hours or soonest available appointment, 5 -10 minutes of medical discussion. |



Telemedicine: Synchronous Audio - Video E/M Services

| New Patient | | | | |
|---|-------|--------------------------|-------|-------|
| CPT Code | 98000 | 98001 | 98002 | 98003 |
| | | Required Elements | | |
| Medically Appropriate History and/or Examination | х | х | х | х |
| Medical Decision Making (MDM) Level | | | | |
| Straightforward | Х | | | |
| Low | | Х | | |
| Moderate | | | Х | |
| High | | | | Х |
| OR Total Time (On Date of the Encounter) | | | | |
| Minutes | 15 | 30 | 45 | 60 |

| Established Patient | | | | | |
|---|-------------------------------------|-------|-------|-------|--|
| CPT Code | 98004 | 98005 | 98006 | 98007 | |
| | Required Elements | | | | |
| Medically Appropriate History and/or Examination | x | х | х | x | |
| | Medical Decision Making (MDM) Level | | | | |
| Straightforward | Х | | | | |
| Low | | Х | | | |
| Moderate | | | Х | | |
| High | | | | Х | |
| OR | | | | | |
| Total Time (On Dateof the Encounter) | | | | | |
| Minutes | 10 | 20 | 30 | 40 | |



Telemedicine: Synchronous Audio -Only E/M Services

| New Patient | | | | |
|---|-------|--------------------------|-------|-------|
| CPT Code | 98008 | 98009 | 98010 | 98011 |
| | | Required Elements | | |
| More than 10 Minutes of | Х | Х | Х | X |
| Medical Discussion | | | | |
| Medically Appropriate History and/or Examination | Х | х | х | x |
| Medical Decision Making (MDM) Level | | | | |
| Straightforward | Х | | | |
| Low | | Х | | |
| Moderate | | | Х | |
| High | | | | Х |
| OR Total Time (On Date of the Encounter) | | | | |
| Minutes | 15 | 30 | 45 | 60 |

| Established Patient | | | | |
|---|-------------------------------------|-------|-------|-------|
| CPT Code | 98012 | 98013 | 98014 | 98015 |
| Required Element | :S | | | |
| More than 10 Minutes of Medical Discussion | Х | Х | Х | х |
| Medically Appropriate History and/or Examination | х | х | х | х |
| | Medical Decision Making (MDM) Level | | | |
| Straightforward | Х | | | |
| Low | | Х | | |
| Moderate | | | Х | |
| High | | | | Х |
| OR Total Time (On Date of the Encounter) | | | | |
| Minutes | 10 | 20 | 30 | 40 |



Telemedicine: Brief Synchronous Communication Technology Service

Brief communication technology-based service (e.g., virtual check-in) by a physician or other qualified health care professional who can report evaluation and management services, provided to an established patient, not originating from a related evaluation and management service provided within the previous 7 days nor leading to an evaluation and management service or procedure within the next 24 hours or soonest available appointment, 5-10 minutes of medical discussion.

| Established Patient | | |
|---------------------|--------------|--|
| CPT Code | 98016 | |
| Medical Discussion | 5-10 minutes | |